

50926

1-274 U.S. PTO
09/852881

09/10/01

Class	Subclass	ISSUE CLASSIFICATION

PATENT NUMBER

U.S. UTILITY Patent Application

O.I.P.E.	PATENT DATE
SCANNED 17 101. Q.A. EW	

APPLICATION NO. 09/852881	CONT/PRIOR	CLASS 709 705	SUBCLASS 27	ART UNIT 215 3625 216 3	EXAMINER D. K. S. GARG
------------------------------	------------	---------------------	----------------	-------------------------------------	---------------------------

APPLICANTS

Sindhu Joseph
Ravindra Shetty
V. Thyagarajan

TITLE

Automated customer support system

PTO-2040
12/99

ISSUING CLASSIFICATION

ORIGINAL		CROSS REFERENCE(S)						
CLASS	SUBCLASS	CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)					
INTERNATIONAL CLASSIFICATION								

☐ Continued on Issue Slip Inside File Jacket

<input type="checkbox"/> TERMINAL DISCLAIMER	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.	_____ (Assistant Examiner) (Date)			NOTICE OF ALLOWANCE MAILED	
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S. Patent. No. _____					
<input type="checkbox"/> The terminal _____ months of this patent have been disclaimed.	_____ (Primary Examiner) (Date)			ISSUE FEE	
				Amount Due	Date Paid
	_____ (Legal Instruments Examiner) (Date)			ISSUE BATCH NUMBER	
WARNING: The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, Sections 122, 181 and 368. Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.					

Form PTO-436A
(Rev. 6/99)FILED WITH: ☐ DISK (CRF) ☐ FICHE ☐ CD-ROM
(Attached in pocket on right inside flap)

Best Available Copy